

## Program Outline

**Course Name: Managing Security Crises and the Art of Security Negotiation.**

**Code NO:** Technical Security

**Date:** 22-Sep-2019

### Course Overview

Unexpected emergencies and contingencies occur with dismaying regularity. When a disaster or other emergency strikes in today's complex corporate environment, many decisions must be made while the event is still unfolding and the true dimensions of the situation are unknown.

While some decisions will affect the health of the organization for many years, others may have an immediate effect on its ability to survive at all. An emergency can overwhelm those who have done no planning or preparation.

This strategic training course helps you address security vulnerabilities and ability to quantifying threat and to apply the principles of necessary leadership in complex crisis situations – including terrorism and kidnappings

The training is in line with American Society for Industrial Security (ASIS)

### Course Outline/Contents:

- Roles and responsibilities of security officers in security crisis
- Elements of Emergency Response Plan (ERP)
- Types of threats and contingencies
- Components of an Emergency Operations Plan - EOP
- Areas of vulnerability in the petro-chemical industry
- Understanding the role of human error
- Preparation of risk assessment
- Report and recommend countermeasures
- Causal factors that lead to a crisis
- Required skills to respond quickly and effectively to crisis.
- Analytical skills, including structured approach to solution development
- Required communication skills when faced with external parties, such as the media
- Preparation to react to terrorism that's affecting the workplace

- How to deal with bomb threat management principles
- Recognition and handling hazardous mail
- Safely search and manage courier-delivered items
- Required approach and art of security negotiation based on situation
- Utilization of scientific underpinnings and application of influencing techniques
- Intelligence analysis
- Restrictive or open-sourced intelligence gathering
- Awareness training
- Applying and integrating risk management (ISO 31000-2009)

### Objectives

At the end of this course you will be able to:

- Analyze emerging trends in attacks against petrochemical industries
- Identify elements of Emergency Response Plan (ERP)
- Identify areas of vulnerability within your organization
- Prepare a risk assessment for your organization
- Report and recommend countermeasures
- Prepare to react to terrorism that's affecting the workplace
- Deal with bomb threat management principles
- Recognize and handle hazardous mail
- Safely search and manage courier-delivered items
- Determine the required approach and art of security negotiation based on situation.

### Training Mechanism

this training is conducted in workshop fashion and is based on role playing and interaction in simulations of real-life scenarios, from which you will learn and practice the skills needed to apply the principles of security crises leadership and management. it includes:

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops

**Duration:** ٠٥ Days

**Location :** Asia, KSA, Yanbu

**Time:**08:00 AM -02:00 PM

**Numbers of hours:** 35 Hours

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